

Concept of Operations	Emergency Support Function (ESF) # 6 Mass Care
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Lead Agency	Capital Area Chapter of the American Red Cross (CACARC)
Support Agencies	Apalachicola Police Department (APD) Carrabelle Food Pantry (CFP) Carrabelle Police Department (CPD) Elder Care Services (ECS) Franklin County Faith Based Organizations (FCFBO) Franklin County Emergency Management Department (FCEMD) Franklin County School District (FCSD) Franklin County Sheriff's Office (FCSO) Franklin's Promise (FP) Salvation Army (SA)

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1.0 – Introduction

1.1 – Purpose

The purpose of this ESF is to coordinate the efforts of agencies / organizations to ensure the mass care needs of emergency workers and disaster survivors are addressed as quickly and completely as possible.



1.2 – Scope

This procedure provides guidance to agencies / organizations in the county charged with providing sheltering and feeding operations for emergency workers and disaster survivors.

1.3 – Assumptions

Risk Sheltering – There are not any shelters that meet ARC¹ Form # 4496 within the county. This is due to the potential for significant storm surge and the close proximity of potential shelters to the coast.

Host Sheltering – There is a network of shelters that have been identified that can meet the temporary housing needs of evacuees from localized events such as hazardous materials incidents, wildfires and extreme temperature events or when the county is serving as a host county for evacuees from other regions of the state.

In a major disaster, intensive, long-term mass care assistance will be required. This will require support from agencies / organizations outside the county.

2.0 – Concept of Operations

2.1 – General

As lead agency for this ESF, the CACARC has the responsibility of coordinating with other agencies / organizations to ensure emergency sheltering and mass feeding operations are effectively managed and the needs of the county's residents are met.

2.2 – Organization

The CACARC will provide staff to coordinate this function from the county EOC². Coordination responsibilities include but are not limited to:

- Establishing, staffing, managing and maintaining shelter operations.
- Establishing and maintaining fixed and mobile feeding operations.

Supporting agencies will operate under the overall coordination of the CACARC but will follow their own standard operating guidelines.

¹ American Red Cross

² Emergency Operations Center



Lead and support agencies will provide sufficient personnel to staff the county EOC on a 24-hour basis, if necessary.

This ESF is part of the Operations Section of the county's EOC. The county's EOC utilizes the ICS³ structure during all activations.

2.3 – Primary Activities

2.3.1 – Sheltering – General Population

Authorization to Open a Shelter

The FCEMD Director or designee is responsible for making the decision to open a shelter in the county.

Host Shelter Locations

The CACARC has identified 14 host shelters throughout the county, located from Apalachicola to Lanark Village. These shelters have a host capacity of:

- 2,410 evacuees based on 20 square feet per shelter resident. – Short term operations.
- 1,200 evacuees based on 40 square feet per shelter resident. – Long term shelter operations.

Host Shelter Management

The CACARC will be responsible for management of host shelters.

FCSO, APD and CPD will be responsible for providing security at host shelters if necessary.

2.3.2 – Sheltering – Special Needs

Registration

The FCEMD is responsible for registering the county's special needs population to ensure that they are provided the attention they require during disasters.

Coordination

The evacuation of the county's special needs population must be coordinated with the LCHD⁴ and the LCSEOEMD⁵.

³ Incident Command System



Transportation

Croom's Transportation Inc and George E Weems Memorial Hospital EMS are responsible for assisting in the evacuation of special medical needs individuals who are ambulatory to a pre-identified Special Needs Shelter outside the county and returning the individual to the county.

Shelter Management

The LCHD is responsible for managing the Special Needs Shelter to be used as the evacuation location for the county's special needs population.

2.3.3 – Mass Care Feeding – Acquisition and Distribution

The CACARC will provide coordination of the following activities:

- Acquisition of food, water and ice to meet the needs of disaster survivors and emergency workers.
- Establishment of and support for fixed feeding locations and mobile feeding routes based on the identified need of disaster survivors.
- Establishment and support for bulk distribution locations to include Points of Distribution to meet the needs of disaster survivors.

Should local supplies of food, water, ice and / or other essential materials be insufficient to meet the demand, assistance will be requested through EM Constellation.

The FCSO, APD and CPD will provide security for all fixed feeding and bulk distribution locations should it be deemed necessary.

2.3.4 – Mass Care Feeding – Food Preparations

The CACARC will provide for the coordination of mass care food preparation operations in partnership with other agencies / organizations.

These operations include but are not limited to:

- Deployment of mobile kitchens.
- Utilization of school cafeterias.
- Utilization of church kitchens.

Food preparation operations will be located as close as practical to affected areas while meeting all logistical requirements.

⁴ Leon County Health Department

⁵ Leon County Sheriff's Office Emergency Management Department



Should local resources fall short of meeting the needs of disaster survivors and emergency workers assistance will be requested through EM Constellation.

3.0 – Responsibilities – Lead and Support Agencies

3.1 – Lead Agency

Capital Area Chapter of the American Red Cross – Will coordinate the county’s mass care activities to include host and risk sheltering, bulk distribution including Points of Distribution and mobile and fixed feeding activities.

3.2 – Support Agencies

Apalachicola Police Department – Responsible for providing security on an as needed basis at shelters, feeding stations and bulk goods distribution sites.

Carrabelle Food Pantry – Supporting the need to provide bulk food distribution to disaster survivors to the greatest extent possible.

Carrabelle Police Department – Responsible for providing security on an as needed basis at shelters, feeding stations and bulk goods distribution sites.

Elder Care Services – Providing available shelf stable meals to the county’s senior population in the aftermath of a disaster.

Franklin County Faith Based Organizations – Providing volunteer support to assist in the staffing of shelters along with fixed and mobile feeding operations.

Franklin County Emergency Management Department – Assists with mass care operations in any way possible and to the full extent of its abilities to provide for the mass care needs of residents and visitors to the county.

Franklin County School District – Providing access to the district’s on-hand food supply per the DOACS⁶ School Food Reserve Policy and each school’s cafeteria.

Franklin County Sheriff’s Office – Responsible for providing security on an as needed basis at shelters, feeding stations and bulk goods distribution sites.

Franklin’s Promise – Providing volunteer support to assist in the staffing of shelters along with fix and mobile feeding operations.

⁶ Department of Agriculture and Consumer Services



Salvation Army – Will assist with providing mobile and fixed feeding operations for disaster survivors and emergency workers.

