

Concept of Operations	Emergency Support Function (ESF) # 11 Food and Water
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Lead Agency	Franklin County Emergency Management Department (FCEMD)
Support Agencies	Capital Area Chapter of the American Red Cross (CACARC) Carrabelle Food Pantry (CFP) Elder Care Services (ECS) Franklin County Faith Based Organizations (FCFBO) Franklin County School District (FCSD) Franklin’s Promise (FP) Salvation Army (SA)

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1.0 – Introduction

1.1 – Purpose

The purpose of this ESF is to provide a framework for the coordinated distribution of food, water and ice to disaster survivors.

1.2 – Scope

Identify local resources for the acquisition of food, potable water and ice in the aftermath of a disaster.

Identify and procure sites for distribution of food, water and ice following a disaster.



Coordinate transportation of food, water and ice to the distribution sites.

Coordinate with the SEOC¹ for acquisition, delivery and distribution of food, water and ice not available through local resources.

Coordinate with Progress Energy to prioritize restoration of electrical utilities to local water treatment plants, grocery stores and ice producing companies. This will significantly reduce the need for distribution of food, water and ice.

Coordinate with the SEOC and the DCF² to provide emergency food stamp assistance to disaster survivors who are qualified to receive food stamps.

Educate county residents to be prepared for disasters by being self sufficient for 72 hours following a major disaster.

Coordinate with the FCHD for testing and treatment of all potable water distributed.

1.3 – Assumptions

In the aftermath of a major disaster such as a hurricane local access to food, water and ice will be limited if available at all.

2.0 – Concept of Operations

2.1 – General

Following a major disaster that affects a large portion of the population and creates the widespread loss of electrical power for an extended period of time, there may be a need to provide food, water and ice to the county residents. It is anticipated that hurricanes present the highest vulnerability for this need.

When the need for food, water and ice arises the county must be able to respond quickly and obtain the necessary commodities, establish sufficient distribution sites to serve the affected areas and transport the commodities to these sites.

Public information must also be released through the local media to inform county residents of the locations for assistance.

The quick restoration of electrical power is of vital importance to the timely recovery from the disaster. Restoration of power to local water treatment and pumping facilities, grocery stores and ice production facilities will reduce the need for distribution of these commodities.

¹ State Emergency Operations Center

² Department of Children and Families



In some cases, emergency food stamps may need to be issued. This will need to be coordinated with the SEOC and DCF for implementation of existing plans in place for that purpose.

Distribution activities are expected to be operational 72 hours following disaster impact. Residents are advised through all public information activities to be fully self-sufficient for the first 72 hours following a disaster.

2.2 – Organization

In the wake of a major disaster requiring the need for distribution of food, water and ice to the public, pre-identified locations for distribution will be prepared and the commodities transported to each location. Volunteers from FCFBO and FP will assist in staffing these sites to aid in the distribution of food, water and ice to county residents affected by the disaster.

In most cases, the necessary commodities will not be available locally and FCEMD will need to coordinate with the SEOC to obtain and transport the needed items.

It is imperative that there be ongoing coordination with Progress Energy to restore power to facilities capable of providing these services thereby reducing the need for distribution.

In the event of a catastrophic or major emergency where a large percentage of residents have lost their food stamps the FCEMD will coordinate through the SEOC and DCF for the distribution of emergency food stamps.

This ESF is part of the Logistics Section of the county's EOC³. The county's EOC utilizes the ICS⁴ structure during all activations.

2.3 – Primary Activities

2.3.1 – Food, Water and Ice Delivery to Disaster Survivors

FCEMD will coordinate with ESF # 6 lead and support agencies to incorporate the distribution of available food, water and ice at fixed and mobile feeding locations. In addition, to feeding locations, FCEMD will ensure necessary commodities are available to disaster survivors at all service delivery sites within the county.

2.3.2 – Points of Distribution (POD)

³ Emergency Operations Center

⁴ Incident Command System



FCEMD will assess the need for PODs to be established in the aftermath of a disaster.

Upon identifying and verifying the need for a POD, FCEMD will notify the SEOC. Establishing and initial management of PODs is the responsibility of the SEOC. However, FCEMD will need to identify local human resources to take over management and staffing of POD locations within 72 hours of a POD being established.

2.3.3 – Emergency Food Stamp Replacement

In the event of a disaster where a large percentage of county residents have lost their food stamps, the FCEMD will coordinate with the SEOC and DCF for the distribution of emergency food stamps.

3.0 – Responsibilities – Lead and Support Agencies

3.1 – Lead Agency

Franklin County Emergency Management Department – Identification of usable locations for the distribution of food, water and ice during the disaster planning process. Is responsible for the coordination of various support agencies and the SEOC for acquisition, transportation and distribution of necessary commodities.

3.2 – Support Agencies

Capital Area Chapter of the American Red Cross – Distribution of available food, water and ice at its mobile and fixed feeding locations.

Carrabelle Food Pantry – Supporting the distribution of food, water and ice to disaster survivors to the greatest extent possible.

Elder Care Services – Providing available shelf stable meals to the county’s senior population in the aftermath of a disaster.

Franklin County Faith Based Organizations – Providing volunteer support to assist in the staffing of PODs and other food, water and ice distribution locations.

Franklin County School District – Providing access to the district’s on-hand food supply per the DOACS⁵ School Food Reserve Policy and each school’s cafeteria.

Franklin’s Promise – Providing volunteer support to assist in the staffing of PODs and other food, water and ice distribution locations.

⁵ Department of Agriculture and Consumer Services



Salvation Army – Distribution of available food, water and ice at its mobile and fixed feeding locations.

